

# **Instructions & Important Reminders**

Please complete the on-line checkout process before sending your key to us

## Instructions

- Write your order number in the section below and tape to the exterior of the package.
- Please complete the second page of this document and include it inside the packaging when sending your key to our office.

## Reminders

#### DO NOT USE THIN PAPER ENVELOPES

Fobs can easily be squeezed out during transit. We recommend using a thick paper version such as the flat rate envelopes from the post office or a padded envelope. While full refunds will be issued, we are not responsible for keys lost in transit to our facility.

### DO NOT USE SIGNATURE CONFIRMATION

Often UPS and USPS attempt to deliver packages before we open at 8 am. To avoid delays we have installed a secure package chute designed for receiving packages. If you would like to use signature confirmation please contact us first.

#### SAME-DAY PROCESSING

Please remember rush processing orders must be received before 12 pm CST to provide enough time for same-day processing.







# **Cloning Service Order Form**

Order #	Name on Order		Date	1 1
(Received at Checkout		(Please Print)		- 10 - 10
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### Cloning Service Terms of Sale

- Please understand that not all keys can be cloned. If CloneMyKey.com LLC discovers that your key cannot be cloned
  it will be returned and a refund less any shipping charges will be issued.
- By using CloneMyKey.com LLC you assert that you are the owner of all keys duplicated. CloneMyKey.com LLC reserves
  the right to deny service (with refund) to any customer.
- In the unlikely event your key is lost and/or destroyed at the indisputable fault of CloneMyKey.com LLC, the company
  agrees to pay up to \$265 to cover cost of replacement, for each original key.
- CloneMyKey.com LLC is not responsible for keys lost or damaged while being shipped to our facility. Shipping
  insurance is highly recommended. After proof of delivery has been established by United States Postal Service,
  CloneMyKey.com LLC is not responsible for lost or stolen packages.
- In no event will CloneMyKey.com LLC be liable to you for illegal acts or any lost profits, lost savings or incidental, indirect, special or consequential damages, arising out of your use or inability to use our product(s).
- Rush processing guarantee's same day processing service and includes overnight return delivery. Next day delivery is guaranteed for packages received between Monday and Friday by 12:00PM central standard time. Deliveries to areas deemed "rural" by the United States Postal Service may take an extra day. Please contact customer service for more information.
- I understand I may be charged an import or "duty" fee by the customs office or import regulation agency of the receiving country. (For international customers only)



, hereby understand and agree to the terms and conditions listed above.

Please send the completed version of this form with your key to the address below. You will receive an automatic notification once your key has been received at our facility. We generally receive mail by 11:30 am CST.



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